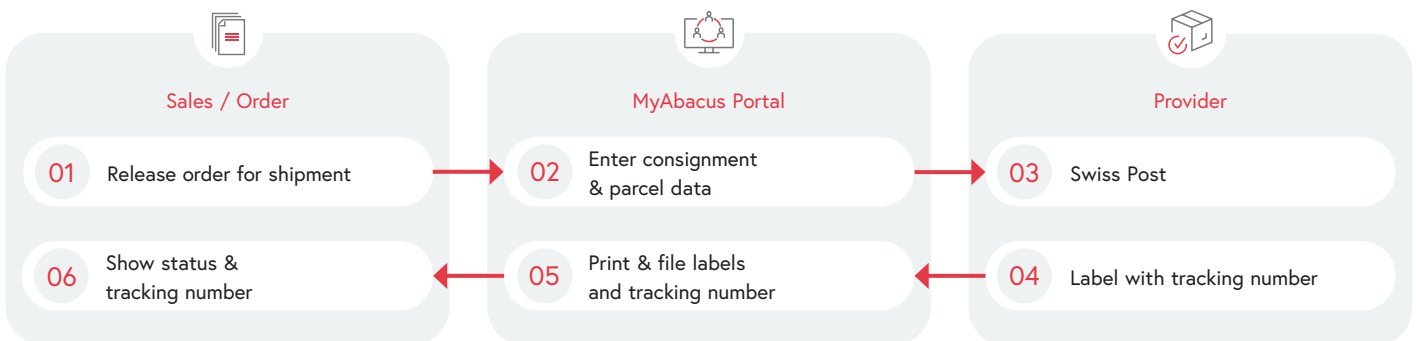


Parcel shipment

Process parcel consignments and packages automatically and monitor them with a tracking number.

Process overview: Parcel shipment



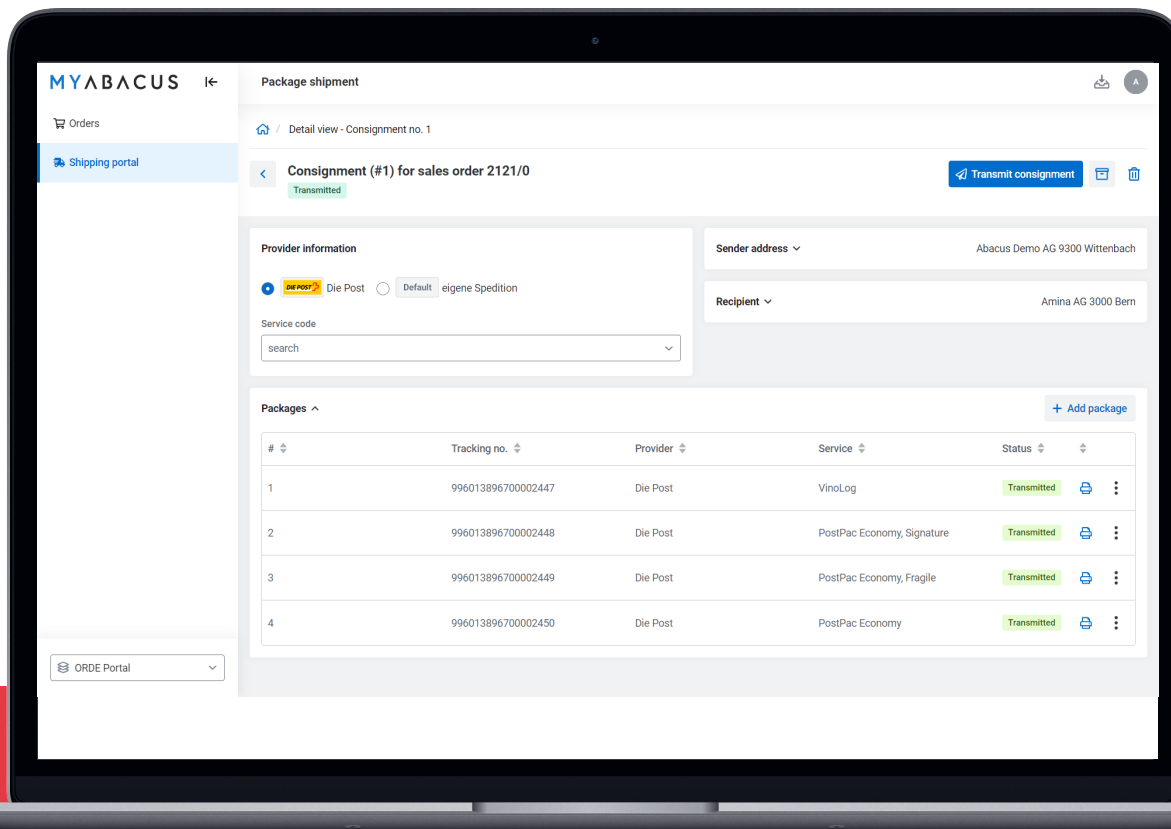
The fully integrated solution for parcel shipment allows customers to record and process consignments easily and efficiently. The consignments can be registered with the provider, e.g. the post office. This automatically provides the Abacus system with the shipping labels and tracking number required for further processing.

Parcel shipment can be used to create one or more consignments based on a customer order. The system automatically uses the order details, such as the recipient address. For consignments created from orders, the items contained in the order can be assigned to the individual packages. This makes it possible to trace which items were dispatched with which package. In the event of customer enquiries, the system can provide information on when a particular product was due to arrive or, in the event of a lost parcel, to know exactly which products have been lost.

A simple, modern browser-based interface in MyAbacus is available for entering data. Frequently used providers and service types,

e.g. Economy or Prio etc., can also be defined as defaults. As an alternative to manual entry in MyAbacus, BPE process activities are available for automated processing.

Parcels can be transmitted and registered via an interface to the Swiss Post. As soon as a parcel has been transmitted, you will receive a label and a tracking number for each parcel. The label can be printed out and attached to the parcel. The tracking number will be communicated to the customer, e.g. by e-mail.



Your benefits

- Early online notification/registration of the consignment with the provider
- Visibility, efficiency and security in the shipping process
- Simple and efficient recording of consignments and packages in MyAbacus
- Can be fully automated using BPE process activities
- By assigning order items to packages, it is possible to track which products were shipped with which packages
- Possibility to track the location and status of a shipment in real time

More information can be found at: abacus.ch/parcelshipment

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